



# DELAWARE MEDICAL ASSISTANCE PROGRAM

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## MEDICAID SPECIAL BULLETIN

[www.dmap.state.de.us](http://www.dmap.state.de.us)

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*DELAWARE HEALTH AND SOCIAL SERVICES*

Division of Medicaid & Medical Assistance

# Provider Specific Announcements

## Attention All HCPCS Billers

### 2011 HCPCS Procedure Code Update

Delaware Medicaid will begin to use the 2011 HCPCS procedure codes as follows:

- For dates of service January 1, 2011 and after, only the 2011 HCPCS procedure codes will be accepted.
- For dates of service prior to January 1, 2011, claims must be submitted using the appropriate HCPCS code for the year of service.
- Managed Care providers should submit encounter data for dates of service January 1, 2011 and after using the 2011 HCPCS procedure codes.

## License Renewals

If your license is due to expire in March, please make sure you submit a copy of your updated license to Provider Relations promptly.

If you are part of a group, please check with your group manager to ensure that your license is submitted.

Fax to  
Provider Relations at **(302) 454-7603**.

## Register Now!

Please take a moment to register each NPI now for Interactive Services and e-mail notifications so we can provide up-to-date information. Complete instructions are included at each link.

### Interactive Services:

<http://www.dmap.state.de.us/downloads/bulletins/Registrar.for.IS.pdf>

### E-mail Notifications:

<http://www.dmap.state.de.us/downloads/bulletins/Registrar.for.listservs.pdf>



For billing or other provider questions, call **Provider Relations** at  
**(302) 454-7154** or  
**1-800-999-3371**.

If you do not have a vendor and would like to bill electronically, call us. DMAP offers free software to all Medicaid providers, so "go electronic" today!

# Provider Specific Announcements

## Vaccine Scare Fraud

It is now being reported, by USA Today and other news services, that the 1998 study linking childhood vaccines with autism was a fraud.

The medical journal *BMJ* reported in its investigation that the 1998 study's primary author falsified data and accepted payment from a lawyer who was hoping to pursue litigation against vaccine makers.

The study resulted in fewer or delayed vaccinations for children because parents believed that there might be a link between the measles/mumps/rubella vaccine and a higher incidence rate of autism.

The new report indicates that some children had already exhibited symptoms of developmental issues before their vaccinations and others had no autism diagnosis.



## Electronic Health Record Incentives

As part of the American Recovery and Reinvestment Act of 2009 (ARRA), the HITECH Act established an incentive payment program for Medicare and Medicaid providers to encourage the adoption and use of electronic health records (EHRs). Quality Insights of Delaware, the Regional Extension

Center (REC), was contracted by the Office of the National Coordinator (ONC) to assist Delaware providers in achieving meaningful use (MU). The REC's main responsibility is to help Medicare and Medicaid eligible professionals (EPs) and eligible hospitals (EHs) adopt and effectively use certified Electronic Health Records (EHRs). Eligible providers that successfully adopt, implement, upgrade, and meaningfully use certified EHR technology can receive up to 6 years of incentive payments between 2011 and 2021. Additional information on the Medicare and Medicaid EHR Incentive Programs, including a link to the final rule, can be found at <https://www.cms.gov/EHRIncentivePrograms>. Specific information for Delaware's implementation can be found at <http://www.dmap.state.de.us/home/index.html> or [http://dhss.delaware.gov/dhss/dmma/ehr\\_summary.html](http://dhss.delaware.gov/dhss/dmma/ehr_summary.html).

## Payment Error Rate Measurement (PERM)

Thanks to all the providers who participated in the PERM Project!

We appreciate your response to requests for medical records and documentation to support payments made to your organization. The PERM review for FY 2009 sampled Medicaid, fee-for service, managed care paid claims, and eligibility. Delaware's Medicaid estimated error rate is 4.96%. This is a significant decrease from the 14.70% PERM review in FY 2006.

If you have any questions or concerns regarding the project, please contact Susan M. Mateja, Planning and Policy Administrator, DMMA, at (302) 857-5055.

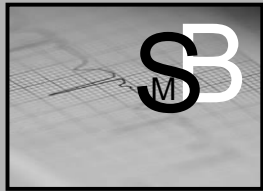


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# DELAWARE MEDICAL ASSISTANCE PROGRAM



# MEDICAID SPECIAL BULLETIN



DELAWARE HEALTH AND SOCIAL SERVICES  
Division of Medicaid & Medical Assistance

# Pharmacy Specific Announcements

## Call Center Processes Pharmacy Override Requests

If a medication requires a prior authorization (PA) through the State and the client has private primary insurance other than Medicare Part D, **call us first** with your override requests.

If the client's plan pays at least 50 percent of our allowable, we can enter the override **without requiring the physician to submit a PA request**. Just give us a call and we will review the claim in the system.

**Call us directly at  
1-800-999-3371  
(press 0, option 1)  
with your override requests  
or questions!**



## Prior Authorization (PA) Tips

When submitting PA requests for pharmacy services, incomplete forms can result in authorization delays or denials. Please verify that all required fields and information are completed on the form, including

- Provider's NPI
- Client's complete name and date of birth
- Client's MID (**Medicaid ID#**)
- Diagnosis, name of medication, dosing
- Any required lab values or documentation

**NOTE: We do not use the same client ID number as Unison. The Medicaid client ID is listed on the Unison card under MMCID.**

DMMA provides a website for downloading the current PA request forms at

<http://www.dmap.state.de.us/information/paforms.html>

### How do I submit PA requests for medications?

The DMAP Website has instructions posted for submitting pharmacy PA requests at:

<http://www.dmap.state.de.us/information/Pharmacy/PACR.instruct.submit.pdf>

### How do I check my PA request status?

The DMAP Website has instructions posted for checking the status of pharmacy PA requests at:

<http://www.dmap.state.de.us/information/Pharmacy/PACR.instruct.status.check.pdf>

## What's New?



### Provider Manual Updates

The following provider manual revisions were posted to the DMAP website What's New page: [www.dmap.state.de.us](http://www.dmap.state.de.us). Notification also appeared on Remittance Advice Banner Pages and the DMAP e-Mail Notification System.

#### **Dental Provider Specific Manual**

Revision Date: 1/3/11  
Sections Revised: 4.1 and 4.8  
Update to reflect current dental code clarification and addition of 2011 dental codes.

Revision Date: 10/27/10  
Sections Revised: All  
Effective November 1, 2010 - Revised and updated the entire Dental Provider Policy.

#### **DME Policy Provider Specific Manual**

Revision Date: 12/8/10  
Section Revised: 3.5.4  
Updated the Purchase Versus Rental information.

#### **Elderly and Disabled Waiver Provider Policy Manual**

Revision Date: 12/8/10  
Sections Revised: All  
Consolidated E and D Waiver effective 12/01/10 and removed the ABI and Assisted Living Waiver policy.

#### **General Policy Manual**

Revision Date: 1/14/11  
Section Revised: 12.1  
Added missing family planning procedure code, 00851.

#### **General Policy Manual (continued)**

Revision Date: 12/13/10  
Section Revised: 6.0  
Updated provider appeals policy to include state-contracted entities.

#### **Home Health Provider Manual**

Revision Date: 12/20/10  
Sections Revised: 3.0 and 5.0  
Effective 01/01/2011, the Affordable Care Act mandates the face-to-face encounter requirement.

#### **Inpatient Policy Provider Specific Manual**

Revision Date: 11/9/10  
Section Revised: 2.8.1.3  
Update to reflect change in outlier reimbursement.

# Dental Specific Announcements

## Unit of Service Policy Clarification

Medicaid has always required that the proper "unit of service" be billed with each CDT code. In dentistry, each CDT code is normally 1 unit of service. Even when a particular CDT code indicates multiple films or multiple surfaces in the procedure description (D0272 - bitewings - two films; or D2392 - resin-based composite two surfaces, posterior), the unit of service is "1" to reflect the single procedure performed.

There are some exceptions where multiple units of service may be needed (D0230 - intraoral - periapical each additional film; D0240 - intraoral - occlusal film; and D0260 - extraoral - each additional film). **However, when specific services are performed on different teeth, the unit of service would be "1" for each tooth.** The maximum unit per day applies to the individual procedure, not the totality of procedures performed on the same day. For example, when a D2391 - resin-based composite, one surface, posterior is performed on tooth #15 and another D2391 is performed on tooth #2 on the same day, each line billed should indicate a unit of service of "1" for each individual tooth. There is no prohibition on performing more than one restoration on different teeth on the same day.

Another example would be for D7280 - surgical access of an unerupted tooth. When surgical exposures are performed on both tooth #19 and tooth #2 on the same day, each line billed would reflect a unit of service of "1" for each tooth being surgically exposed. There is no restriction on the number of teeth being surgically exposed on the same day. In each of these cases,

the tooth number must be indicated on each line billed for the specific procedure.

**Please note: sealants are an exception.** We limit sealants to 8 per year. All 8 could be performed on the same day. Each sealed tooth would be billed separately, indicating which tooth was sealed and showing a unit of "1", but no more than 8 sealants can be provided on the same day. Doing so would also reach the annual limit.

Contact **Medicaid at (302) 255-9658** if you have any questions.



## Supernumerary Tooth Extractions

When billing for the extraction of supernumerary teeth, providers should use CDT code **D7999 - unspecified oral surgery procedure**, by report. Do not enter a tooth number in the claim's "tooth field."

Rather, in the remarks section on the claim (**Field 61**)

- Indicate that the extraction is for a "supernumerary."
- Indicate the location or area of the tooth from which the supernumerary was extracted, using the following valid tooth numbers: 1-32 or A-T.
- If you extract more than one supernumerary tooth, indicate the total number of teeth extracted on one claim line and list, in the remarks section, the location/tooth area for all of the extracted teeth.

Contact **Provider Relations** with questions.

# Division of Services for Aging and Adults with Physical Disabilities (DSAAPD)

**Save a Tree.  
Download for Free.**

## **2010 - 2011 Guide to Services for Older Delawareans and Persons with Disabilities**



A publication of Delaware's  
Aging and Disability Resource Center



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AND SOCIAL SERVICES**  
DIVISION OF SERVICES FOR AGING AND  
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## **Information at Your Fingertips**

DSAAPD has made it easy for you to find information about aging and disability services in Delaware. Visit DSAAPD's website at [www.dhss.delaware.gov/dsaapd](http://www.dhss.delaware.gov/dsaapd) and you will find a wealth of information for older persons, adults with physical disabilities, caregivers, service professionals, and others.

Click around the site and you will see that it's filled with helpful resources. Some of the sections of the site are especially popular.

Here's what the site's visitors do most often:

- Download copies of the Guide to Services for Older Delawareans and Persons with Disabilities
- Get answers to questions about advance directives (living wills) and print out copies of Delaware's Advance directive form
- Get descriptions of all of DSAAPD's services for older people and adults with disabilities
- Find information and resources for grandparents who are raising their grandchildren
- Find information about caregiving and ways for caregivers to get help
- Get resources for persons who have sustained brain injuries
- Get information about assisted living facilities and other long-term care options

While you are on the site, be sure to visit the publications page, where you can download DSAAPD's brochures, reports, plans, and other documents; the frequently asked questions (FAQs) page, where you can get answers to questions commonly raised about aging and disabilities-related issues; and the related links page, where you can access other helpful sites to get the resources that you need.

Explore the site and you'll find still more, including information about volunteer opportunities for older people in Delaware and emergency preparedness resources. You'll even find some delicious, easy-to-prepare recipes in the health and wellness section of the site!

If you can't find what you need, just visit the Ask Us! page or the Contact page to get more help.

See you online!