

client name  
client address1  
client address2 client apt  
client city, state zip

Congratulations! You have been re-enrolled in the Delaware Prescription Assistance Program (DPAP). This pharmacy benefit allows for medication coverage up to \$2,500 from July 1, 2005 through December 31, 2005.

#### About Your Membership Card:

You must present your Medical Assistance Identification card each time you visit the pharmacy.

#### Your Benefits Package:

- ✓ Allows you the convenience of using any pharmacy enrolled with the program. This includes many of your local pharmacies in the State of Delaware that you may already be using.
- ✓ Covers generic drugs. This is in order to get the most coverage out of your \$2,500 benefit limit dollars. Generic medications will be dispensed unless your doctor shows a medical need for the brand name medication.

#### Program Cost Sharing:

- ✓ The DPAP requires its members to share a portion of the prescription cost, also called a “co-payment”.
- ✓ Co-payments are \$5.00 or 25% of the total prescription cost; whichever is greater.
- ✓ Before you get your prescription, the pharmacist will collect the co-payment for each drug.

#### Letters You Will Get From The Program:

You may receive letters from DPAP that tell you about your benefit limit. They include:

- ✓ **Approaching limit** - You will get this letter if you use 75% of your benefits.
- ✓ **At limit** - You will get this letter when you have used 100% of your benefits.
- ✓ **Re-enrollment** - DPAP members must re-enroll each year. You will receive this re-enrollment letter in November. To continue your enrollment in DPAP, you must respond to the re-enrollment letter. If you are eligible for Medicare Part D, you must enroll and show proof. If you may be eligible for the extra help, you must apply with Social Security and show proof of approval or denial.

Written/Verbal requests: Changes to your record can be given in writing or taken over the telephone. Such changes include name, address, phone number, legal payee and any appeals. This is to protect your confidentiality.

**The DPAP customer service staff will be available to you Monday through Friday from 8:00 a.m. to 4:30 p.m. at 1-800-996-9969, option 2.**

LCN: 9999999999